

# Quality Policy of MedCare Solutions GmbH

## 1. CUSTOMER SATISFACTION

Satisfied customers are the core and the goal of our quality management system. Our clients are our partners. They pave the way for the success and growth of our company. We want to identify our customers' wishes and needs at an early stage to ensure they are fully satisfied.

## 2. QUALITY

Our goal is to constantly monitor and improve the quality of our products and processes. It is our task to challenge the existing situation with the aim of producing forward-looking results. We want to constantly adapt our quality management to new circumstances. In doing so, we are always striving to meet the requirements of the applicable laws, standards and directives. As a company, we intend to meet the demands of the global market.

## 3. ENVIRONMENTAL PROTECTION

With the regard to natural resources and the protection of the environment for present and future generations, we are committed to the careful and economical use of our planet's limited resources.

## 4. GROWTH AND CONTINUITY

The growth of our company lays the foundation for long-term and future-oriented success. For this reason, we want to supply existing markets with high-quality, state-of-the-art products. We also aim to open up new markets; in doing this, our goal is not only to meet legal and normative requirements, but also to advance into new areas that build upon our technologies and competencies and take into account the interests of our customers and other involved parties.

## 5. ANTI-CORRUPTION

We stand for fair competition. We strictly reject and do not grant any kind of benefit that aims to deviate from given law and order.

## 6. EMPLOYEES

Our employees are the heart of our company. Their skills and motivation lay the foundation for the company's long-term success. This means that we are committed to keeping employees informed and supporting them with necessary knowledge and skills through training opportunities. We place great value on having all our employees be part of the ongoing quality-improvement process (transitioning from involvement to participation).